



Date: 31.07.2025

## Notice

UCO Bank, Zonal Office, Lucknow invites AMC proposals from prospective vendors for maintenance of UPS systems (other than Numeric make) (not covered under warranty/ AMC support) installed at various branches/ offices under Lucknow Zone. There are 71 branches and 53 ATMs in Lucknow Zone spread in Lucknow, Raebareli, Barabanki, Sitapur, Hardoi, Lakhimpur districts.

AMC contract will be for a period of one year from 14.08.2025 to 13.08.2026 which may be extended for not more than one year upon discretion of Bank considering satisfactory performance of the vendor.

Interested vendors may submit their quotations as per Annexure-1 to following address latest by 13.08.2025 evening:

UCO Bank Zonal Office  
B-1/122, Vineet Khand, Gomti Nagar  
Lucknow – 226010





**Format of AMC proposal**

(On Vendor's Letter Head)

Zonal Manager  
UCO Bank  
B-1/122, Vineet Khand  
Gomti Nagar, Lucknow – 226010

Dear Sir,

Sub: AMC proposal for UPS Systems (other than Numeric make) against your notice dated 31.07.2025

With reference to your notice dated 31.07.2025, we hereby submit our quotation as under:

(Amount in Rs.)

SN	Item	Approx Qty.	AMC Amount (Unit item)	Total AMC Amount	GST (@18%)	Total AMC amount (incl GST)
1	2 KVA UPS	30				
2	3 KVA UPS	45				
3	5 KVA UPS	3				
Total Cost of Ownership						

We also understand that the Bank is not bound to accept the offer either in part or in full and that the Bank has right to reject the offer in part or in full without assigning any reasons whatsoever.

Yours faithfully,

Authorized Signatory  
(Name & Designation, seal of the firm)  
Date:



TRACK RECORD OF PAST EXPERIENCE WITH BANKS

Name of the Bidder

Period of Contract (in Years)	Contact Person of Client Organization (Name, Tel, No, Fax, Address)	Satisfaction Performance Letter from Organization Attached in Technical Bid ( Yes / No )

SEAL OF THE COMPANY/FIRM SIGNATURE OF THE BIDDER

Place:

DATE:



DETAILS OF HEAD OFFICE / BRANCH OFFICE OF BIDDER

SN	Place	Postal Address	Contact Details (including Name of Incharge and his/her contact No., email ID etc)	Service Facilities Available (Describe)	No. of Employee	Jurisdiction
1.						
2.						
3.						
4.						
5.						

SEAL OF THE COMPANY/FIRM SIGNATURE OF THE BIDDER

Place:

DATE:

(All details are mandatory. Wherever the space is insufficient, separate sheet may be used to furnish the details)

General Details of the Bidder

A. PROFILE OF BIDDER

1. NAME OF BIDDER:
2. Location  
Regd. Office:  
Controlling Office:
3. Constitution
4. Date of incorporation & Date of Commencement of business:
5. Major change in Management in last three years
6. Names of Banker / s

B. FINANCIAL POSITION OF BIDDER FOR THE LAST TWO FINANCIAL YEARS

	2023-24	2024-25
Net Worth		
Turnover		

N.B. Enclose copies of Audited Balance Sheets along with enclosures

C. PROPOSED SERVICE DETAILS IN BRIEF

- Description of service :
- Details of similar service provided to banks in India specifying the number of Banks and branches

Details of Experience in implementation of similar orders

Govt/PSU/Banks/Pvt organizations		
Name of Organization	Period	
	From	To

N.B. Enclose copies of Purchase Orders as references

Place:

Date:

Signature of Bidder: \_\_\_\_\_

Name: \_\_\_\_\_

Business Address:

SEAL OF THE COMPANY / FIRM





**Undertaking By Bidder**

Place:

Date:

To  
The Zonal Head,  
UCO Bank,  
Zonal Office, Lucknow,  
B-1/122, Vineet Khand,  
Gomti Nagar, Lucknow – 226010

Undertaking (To be submitted by all Bidders' on their letter head)

We \_\_\_\_\_ (Bidder name), hereby undertake that-

- As on date of publication of RFP, we are not blacklisted or otherwise debarred by any Bank/Financial Institution/Central Government/State Government/any Central or State Undertaking or Corporation/Reserve Bank of India or any other Regulatory/Statutory Authority.
- We also undertake that, we are not involved in any legal case that may affect the solvency / existence of our firm or in any other way that may affect capability to provide / continue the services to bank.

Yours faithfully,  
Authorized Signatories  
(Name, Designation and Seal of the Company)  
Date



**Undertaking By Bidder**

Place:  
Date:

To  
The Zonal Head,  
UCO Bank,  
Zonal Office, Lucknow,  
B-1/122, Vineet Khand,  
Gomti Nagar, Lucknow – 226010

Undertaking (To be submitted by all Bidders on their letter head)

We \_\_\_\_\_ (Bidder name), hereby undertake that-

- As on date of submission of tender, we have not been debarred by UCO Bank from participating in future tenders.
- As on date, no contract has been awarded by UCO Bank to our company

OR

- As on date, all the contracts awarded by UCO Bank have been satisfactorily completed/ are being satisfactorily undertaken.

Yours faithfully,  
Authorized Signatories  
(Name, Designation and Seal of the Company)  
Date



**Technical Bid Form / Response to Eligibility Criteria**

SN	Criteria	Documents to be submitted	Compliance Yes/No
1	This RFP document is open to all Indian company or registered partnership firm or an LLP governed by the limited Liability partnership Act, 2008 that are eligible to perform business in India under relevant Indian Laws as in force at the time of bidding and fulfilling below mentioned eligibility criteria	Relevant Document of Company/ Partnership firm/ LLP	
2	In case of company, bidder should be a registered company under Company Act 1956 or 2013 and amendments thereafter with Registrar of Companies in India.	Relevant Document of registration.	
3	Bidder should be in existence in India for minimum of five years as on 31.03.2025	Relevant Document should be submitted	
4	Bidder should have service support centers with qualified engineers in 2 districts i.e. Lucknow and Raebareli.	Address, Contact Details, Qualification and experience of the engineers available in both districts should be submitted.	
5	The bidder should have positive net worth in last 2 financial years as per latest balance sheet. Relevant data should be submitted in Annexure 4.	Submit Annexure 4.	
6	Bidders, who have not satisfactorily completed any of the earlier contracts with the Bank and/or who have been debarred by the Bank from participating in future tenders, will not be eligible for this tender. Bidder to submit an undertaking in this regard. (as per Annexure 6)	An undertaking to this effect must be submitted in their letter head as per Annexure - 6	
7	All the engineers of bidder should be on company's payroll. Documentary proof to be submitted in this regard.	Submit documentary proof	
8	The Bidder must provide services directly from their firm/company, not from any dealer / subcontractor. Bidder has	certificate regarding the same	





SN	Criteria	Documents to be submitted	Compliance Yes/No
	to give an undertaking that for contract period, support will be provided directly by the bidder and no subcontracting will be allowed during the AMC Agreement.	on company's letterhead should be attached	
9	The Bidder should not have been black-listed or otherwise debarred by any Bank/Financial Institution/Central Government/State Government/any Central or State Undertaking or Corporation/Reserve Bank of India or any other Regulatory/Statutory Authority as on date of the publication of this RFP. An undertaking to this effect must be submitted in their letter head as per Annexure 5.	An undertaking to this effect must be submitted in their letter head as per Annexure - 5.	
10	The Bidder must have GST registration Number.	Submit copy of GST registration	
11	The service engineers should be covered under Central Govt. minimum wages act with provident fund facilities.	Submit documentary proof	
12	The Bidder should have minimum experience of ten years in providing AMC services of UPS of any make, and executed minimum three projects of undertaking AMC in PSU Banks /Financial Institutions handling over 100 UPS in last 3 financial years i.e. 2022-23, 2023-24, and 2024-2025. (Bidder needs to submit certificate from client organization or copy of purchase orders).	Please submit certificate from client organization or copy of purchase orders	
13	The companies or firms, bidding for the above tender, shall not be owned or controlled by any director or officer/employee of the bank or the relative having the same meaning as assigned under section 6 of the Companies Act 1956. (A certificate denying the ownership of Agency/Firm/Manufacturer/ Dealer by any director or officer/employee of the bank or their relatives having the same meaning as assigned under section 6 of the Companies Act 1956 issued by the CEO or Director of the Firm to be submitted along with the Bid).	certificate regarding the same on company's letterhead should be attached	

Date: \_\_\_\_\_  
Place: \_\_\_\_\_

Signature of Authorized Signatory  
Name of Signatory:  
Designation:  
Seal of Company